



1/11

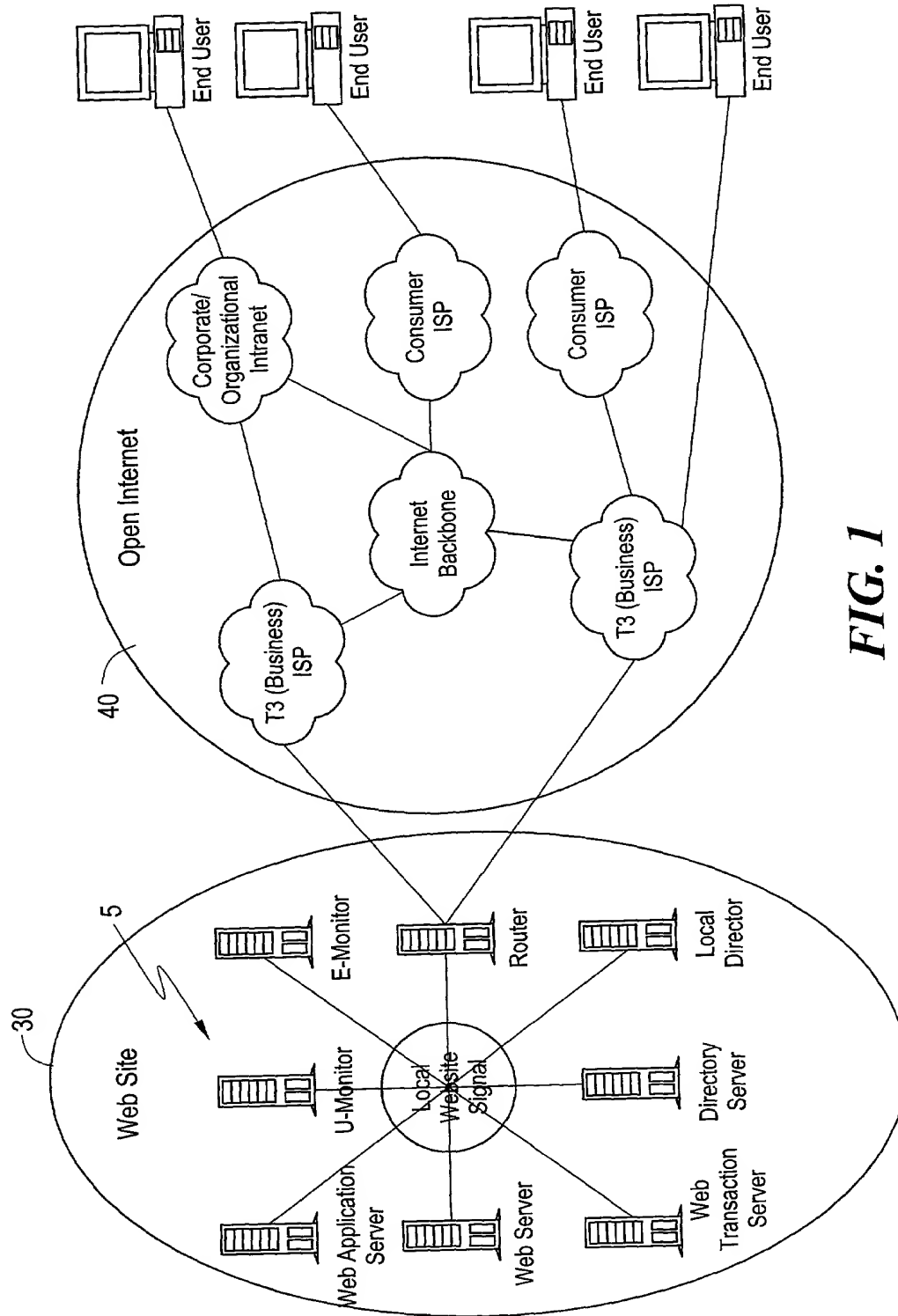


FIG. 1

209T60" 912T660



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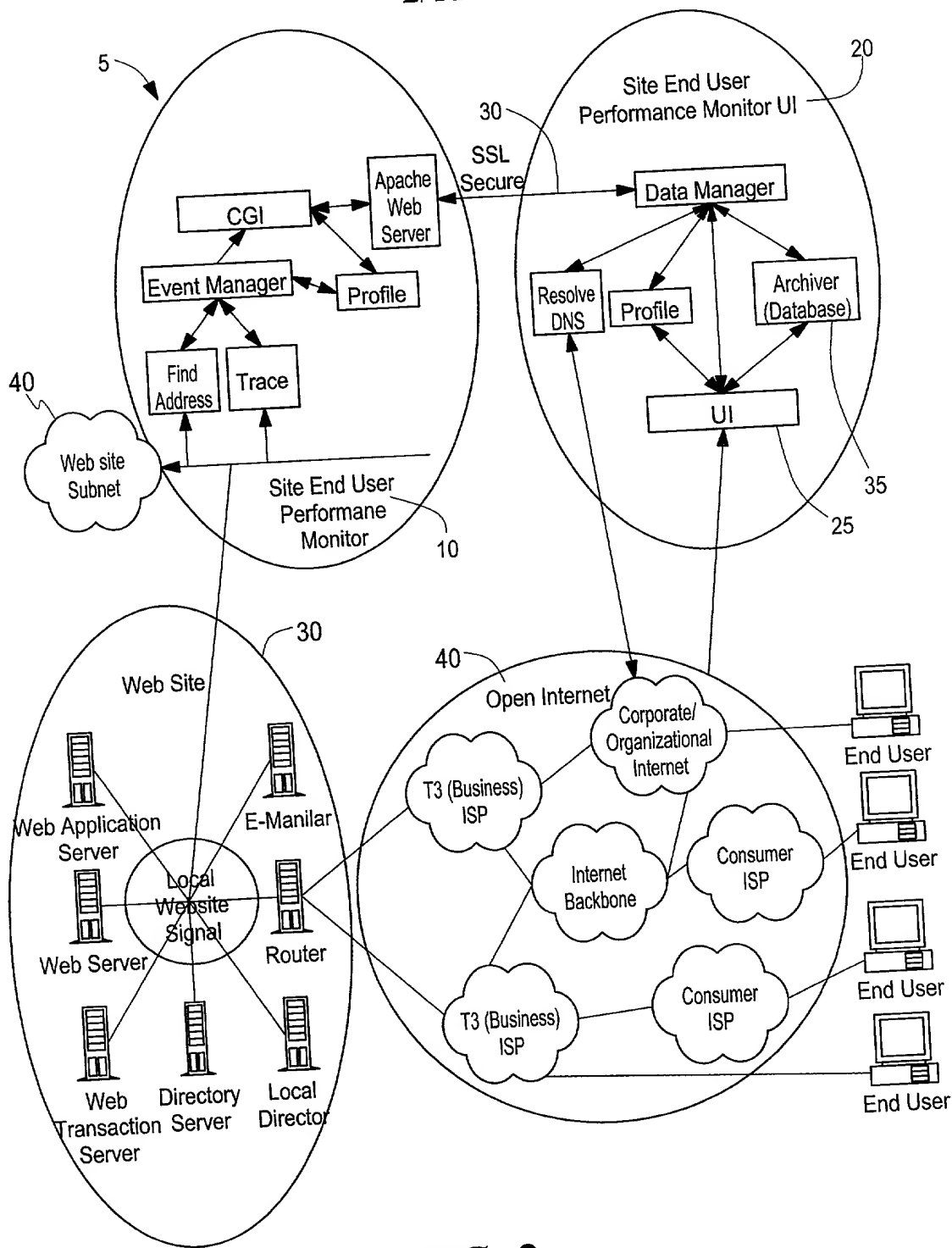


FIG. 2



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28360-9T2T660

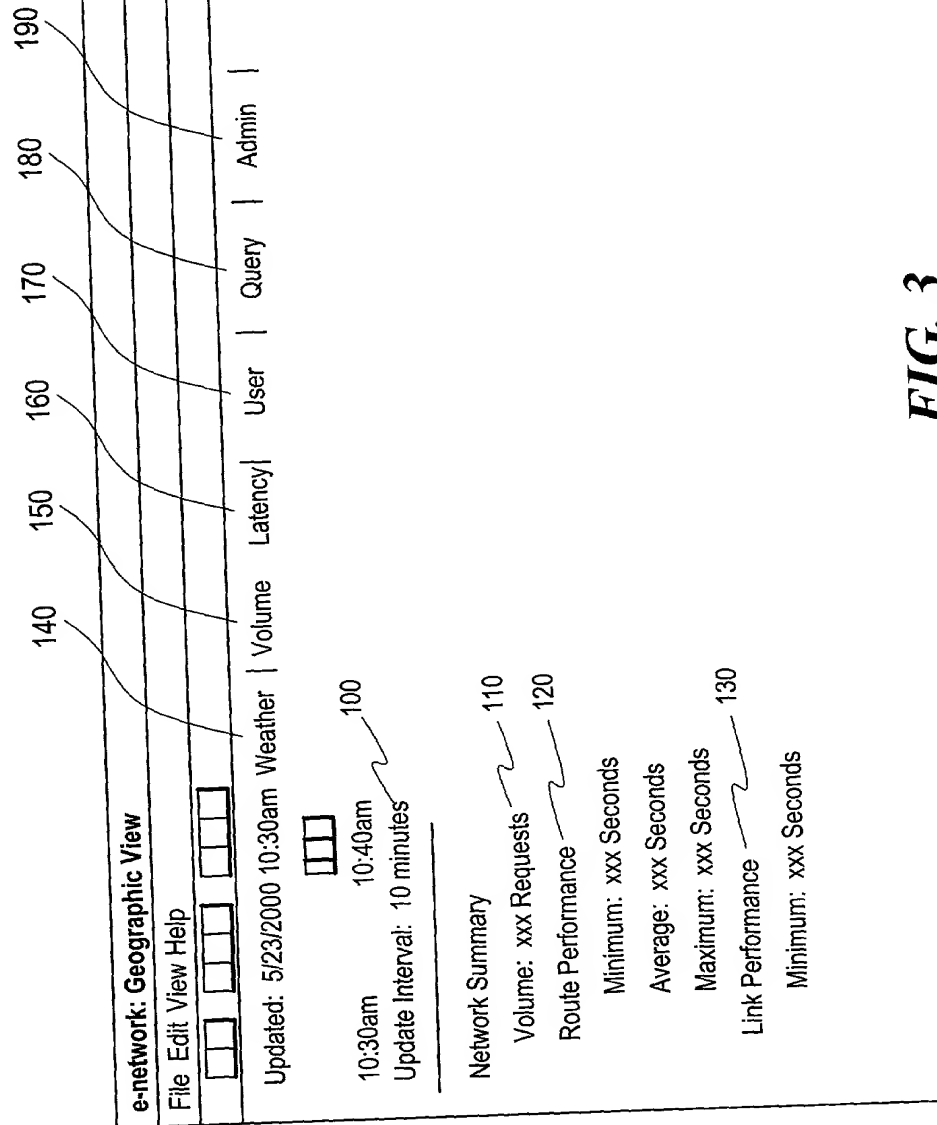
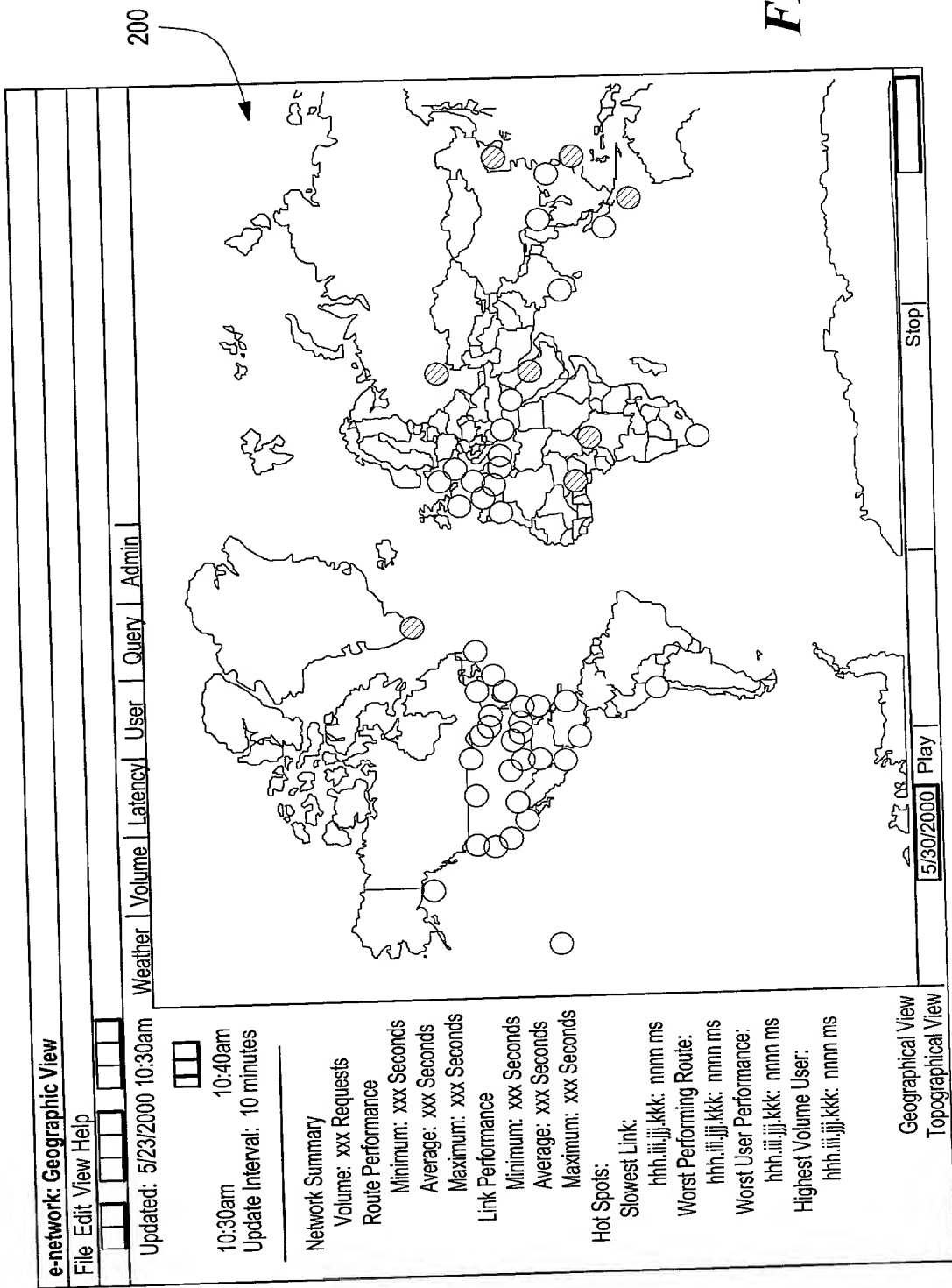
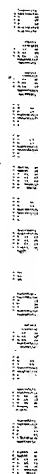


FIG. 3



FIG. 4





METHOD OF BACKTRACING NETWORK PERFORMANCE
09/911,216

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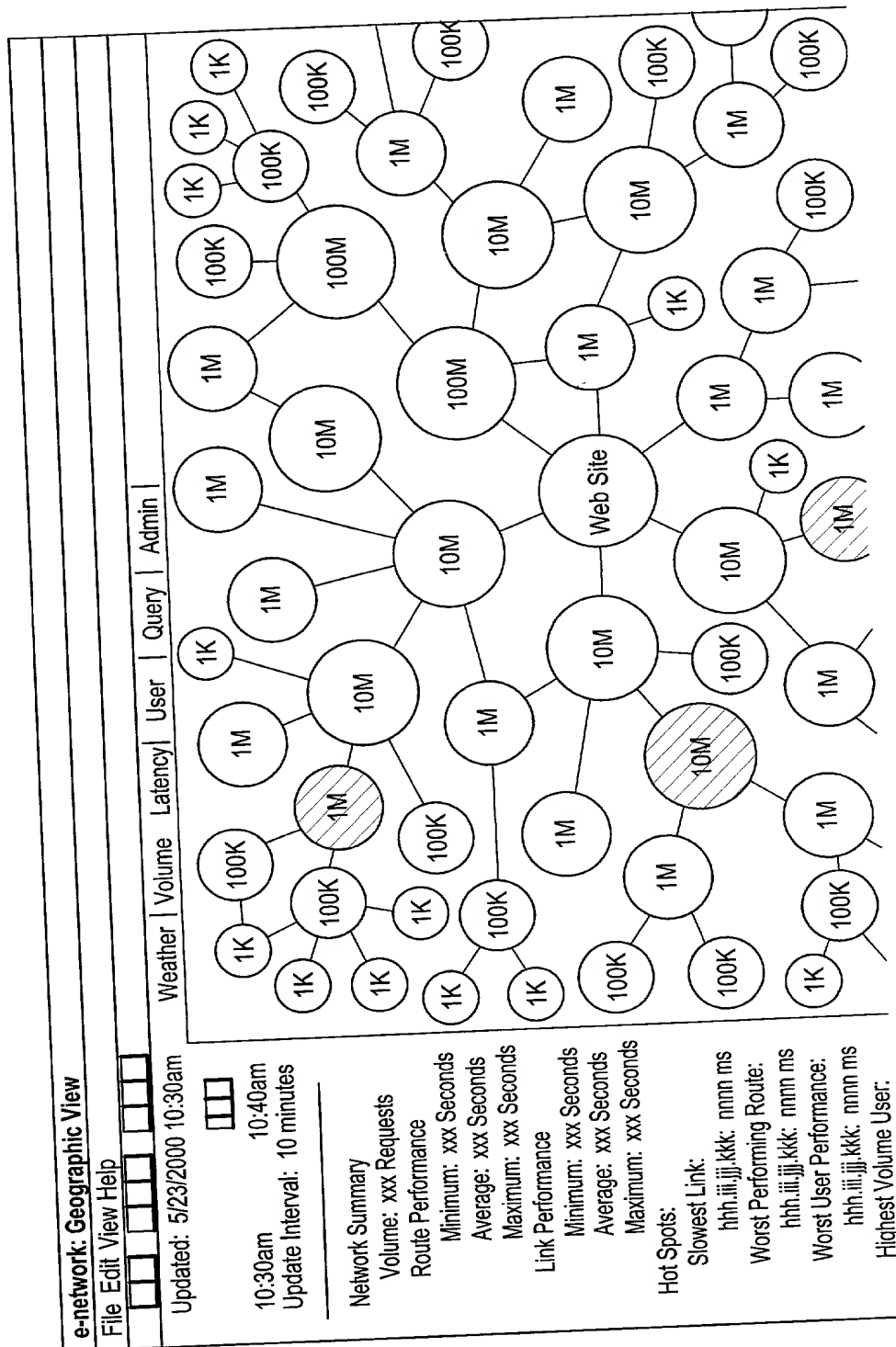
FIG. 5

e-network: Geographic View
File Edit View Help
Updated: 5/23/2000 10:30am 10:30am Update Interval: 10 minutes
Network Summary Volume: xxx Requests Route Performance Minimum: xxx Seconds Average: xxx Seconds Maximum: xxx Seconds Link Performance Minimum: xxx Seconds Average: xxx Seconds Maximum: xxx Seconds Hot Spots: Slowest Link: hhh...jjj.kkk: nnnn ms Worst Performing Route: hhh...jjj.kkk: nnnn ms Worst User Performance: hhh...jjj.kkk: nnnn ms Highest Volume User: hhh...jjj.kkk: nnnn ms
Geographical View Topographical View



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FIG. 6





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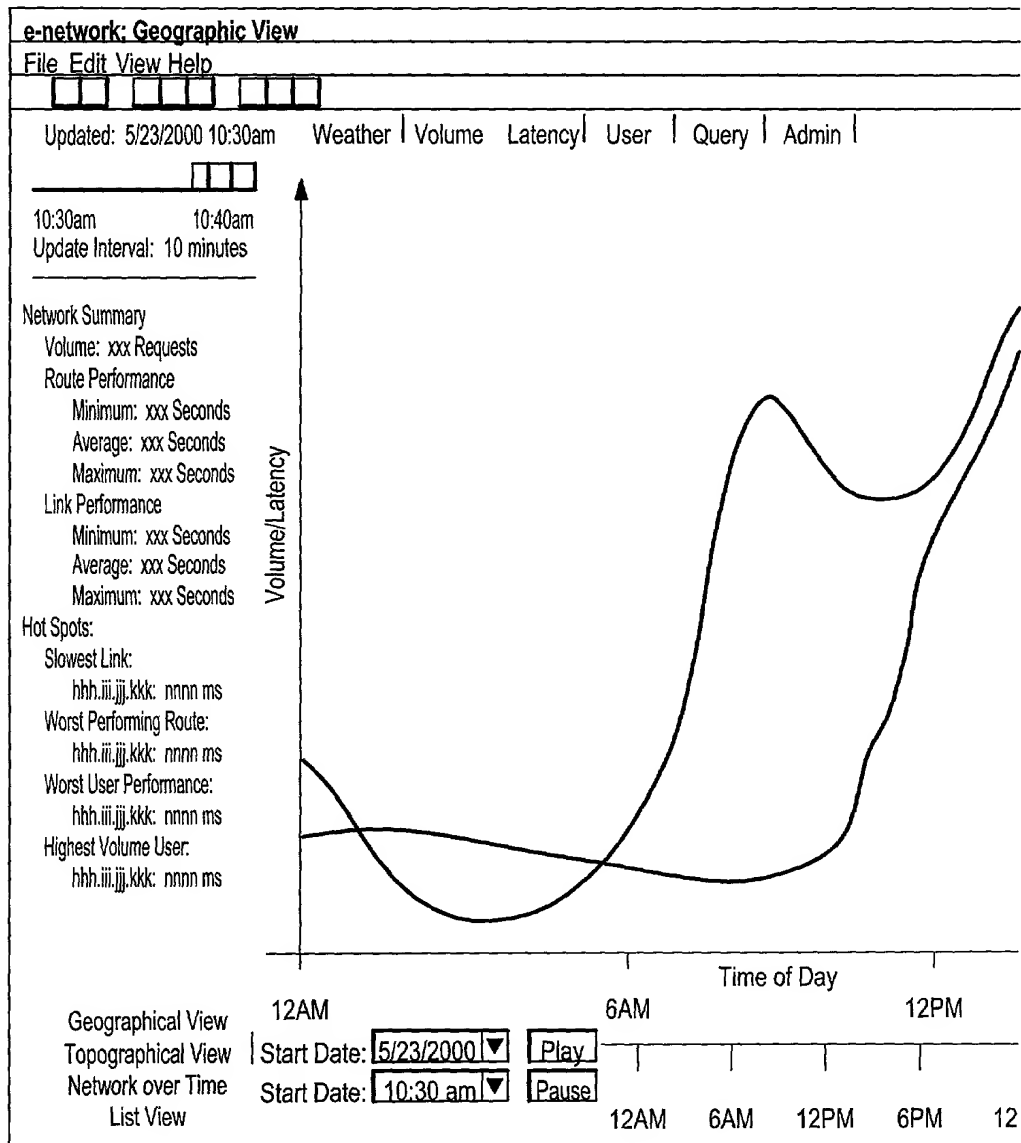


FIG. 7

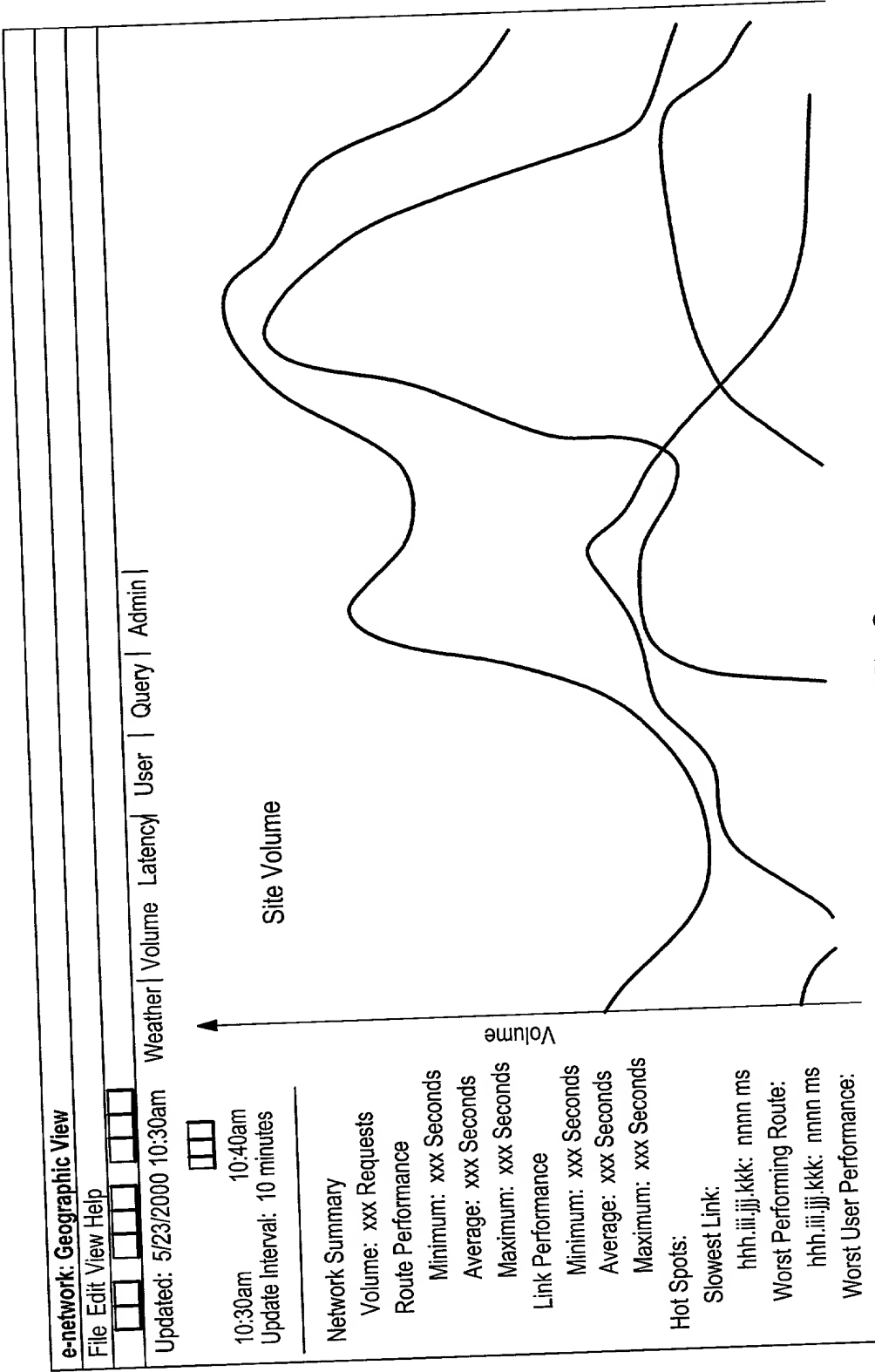


FIG. 8



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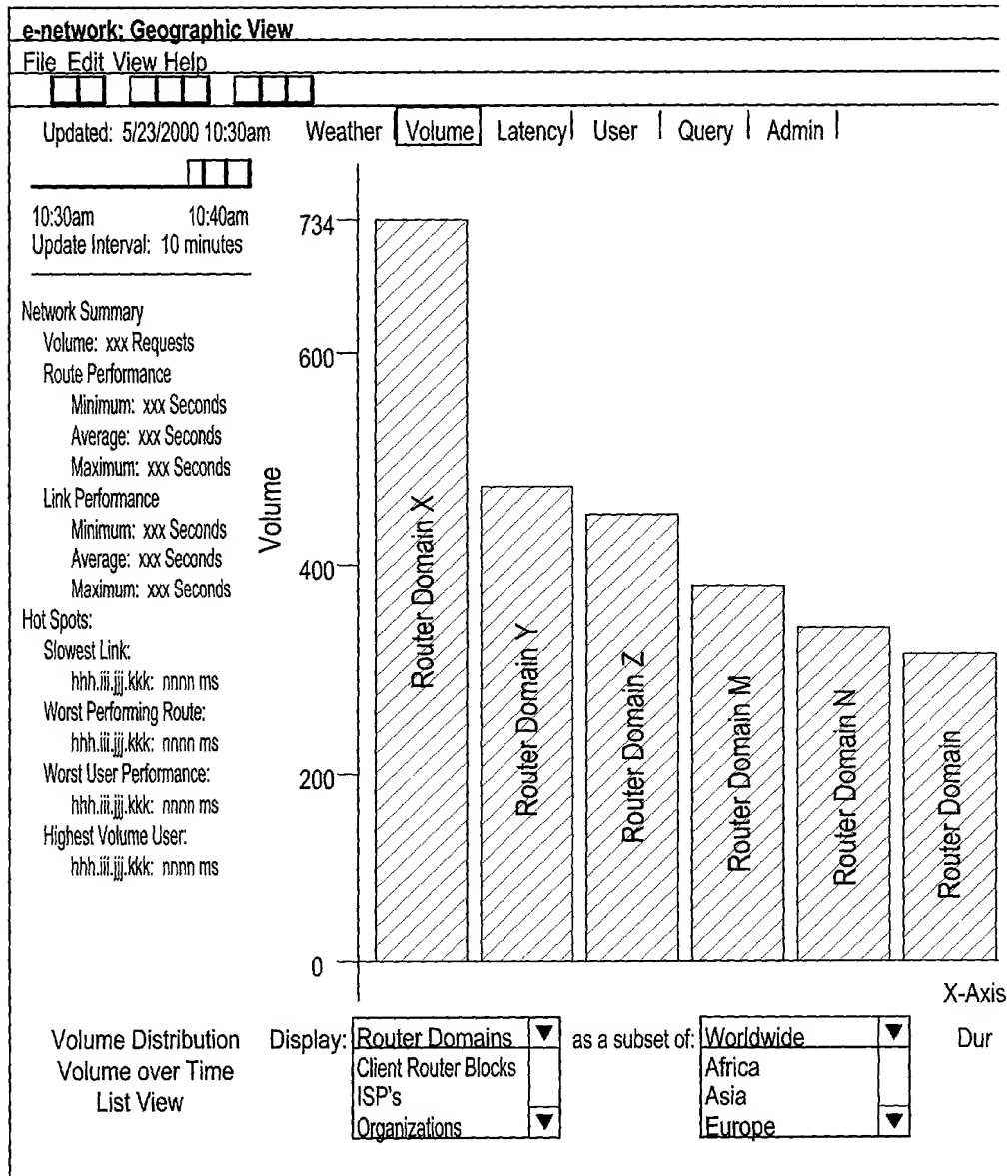


FIG. 9



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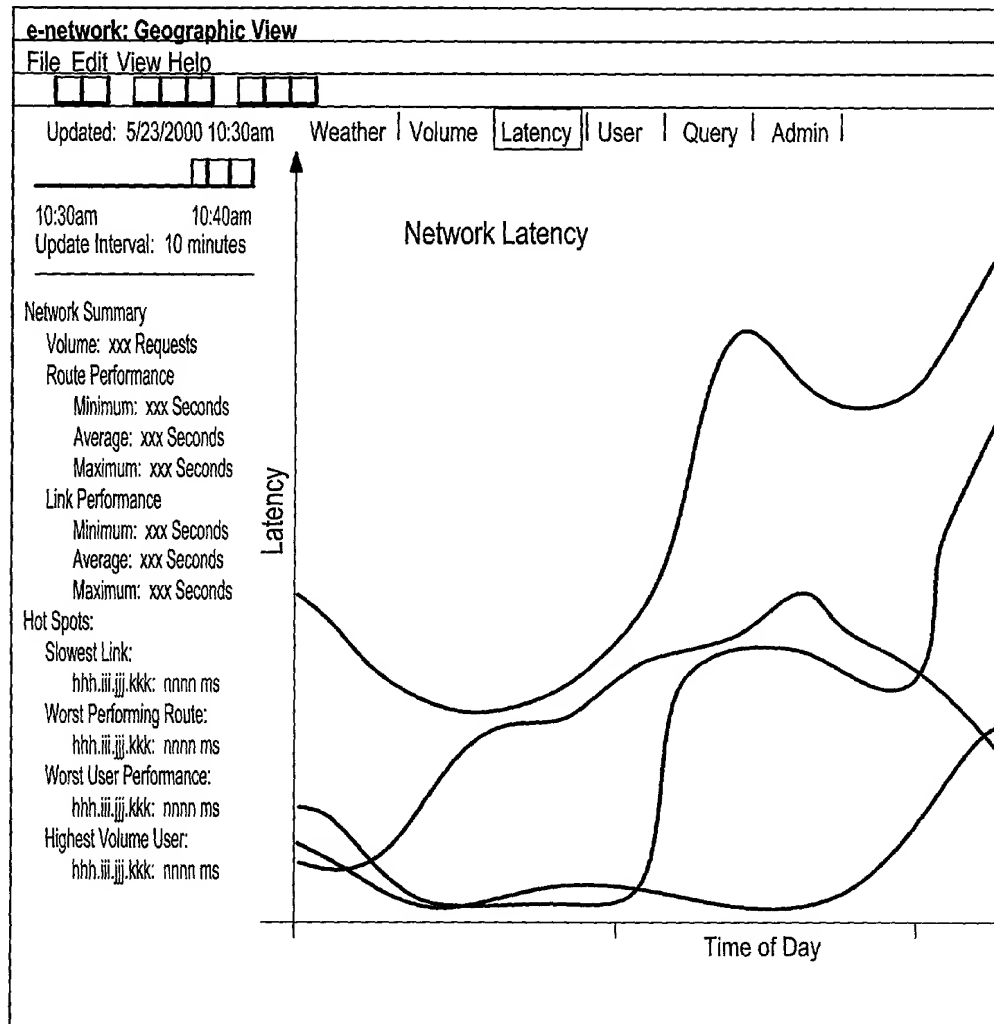


FIG. 10

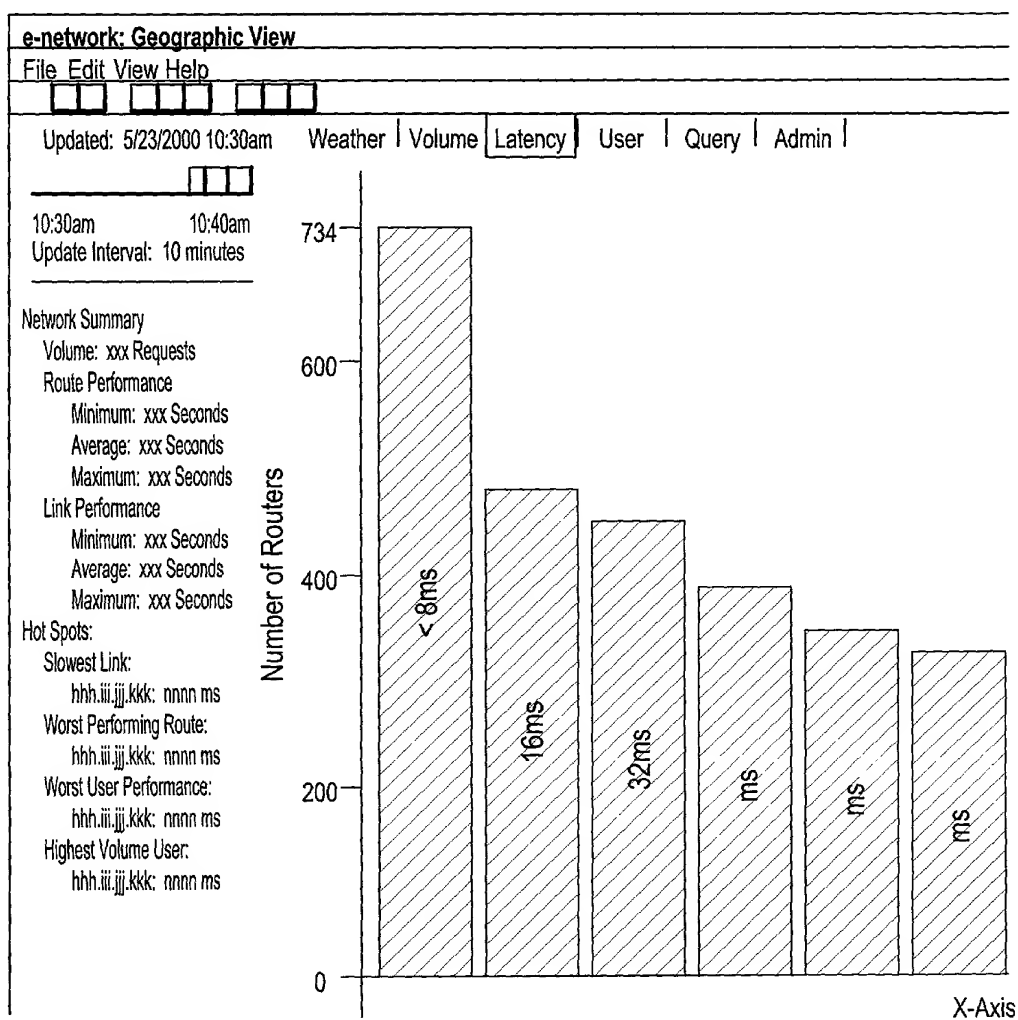


FIG. 11